UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



User Manual

Housing Application Submission

3.2 V 2025

- 1. Open MOEI website: <u>https://www.moei.gov.ae</u>
- 2. Click on "LOGIN" on the header

	UNITED ARAB E MINISTRY OF E							<u>گ</u> \$	Q	٢	🌐 Languages
â	About Ministry	Services	Knowledge Center	Media Center	Open Data	Digital Participation	Contact Us				
	Notice										
	Show More 🗲										
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3. Then it will redirect you to the Login page, you can login using UAE PASS.

	🔞 Sign in with UAE PASS
	OR
	Don't have an account?
	lign up with UAE PASS
A single	trusted digital identity for all citizens, residents and visitors.
For n	nore information please check the user manual from Here

4. After Successful login, Beneficiary will be navigated to the page where they can view all the

~	•
Ser	vices
50	VICCO

Services and Processes	Q Searc		Order Status My Favorites
Geological and Petrol Services ×			
Hinfrastructure Services	Geological and Petrol Services	Geological and Petrol Services	Geological and Petrol Services
Am Maritime Transport Services	Geological Maps Purchase Request	Geological Studies Purchase Request	Geophysical Studies Purchase Request
Land Transport Services			
Sheikh Zayed Housing Programme Y	Start Service →	Start Service →	Start Service →
	Geological and Petrol Services	Geological and Petrol Services	Geological and Petrol Services
	Issuing "To Whom It May Concern	Geological Film Purchase Request	Request to Provide Geographic
	Letter" For Field Visit Permit To Geological Locations	g	Information data and Geographic Maps
	Start Service \rightarrow	Start Service →	Start Service →

5. Click here to open the housing services

ervices and Processes	Q. Search t	by a s	Order Status My Favorites
Geological and Petrol Services			
Haracture Services V	Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme
As Maritime Transport Services	Housing Assistance Request	Request to Update Housing Assistance Data	Reconsideration For Housing Assistance Decision Request
Land Transport Services			
Sheikh Zayed Housing Programme	Start Service →	Start Service →	Start Service →
Housing Services(10)	Sheikh Zayed Housing	Sheikh Zayed Housing	Sheikh Zayed Housing
Consultants Services(8)	Programme	Programme	Programme
	Request to Issue To Whom It May Concern Certificate for Housing Services	Postponing Or Reducing Housing Assistance Installment Request	Dwelling Disposal Request
	Start Service →	Start Service →	Start Service →

6. Click here to Open the housing application

Services and Processes	Q. Search by	a service keyword	Order Status My Favorites
Geological and Petrol Services			
Hinfrastructure Services	Sheikh Zayed Housing 🔿 Programme	Sheikh Zayed Housing Programme	Sheikh Zayed Housing Programme
An Maritime Transport Services V	Housing Assistance Request	Request to Update Housing Assistance Data	Reconsideration For Housing Assistance Decision Request
Land Transport Services			
Sheikh Zayed Housing Programme	Start Service	Start Service \rightarrow	Start Service →
Housing Services(10)	Sheikh Zayed Housing	Sheikh Zayed Housing	Sheikh Zayed Housing
Consultants Services(8)	Programme Request to Issue To Whom It May	Programme Postponing Or Reducing Housing	Programme Dwelling Disposal Request
	Concern Certificate for Housing Services	Assistance Installment Request	
	Start Service \rightarrow	Start Service →	Start Service →

7.Enter all the required details in the Social Status

分 Home My Applications			Q Adel Abdulla Ali Mohamed Alhamm	nadi 🗘 🌐
☆ Home / Housing Assistance Reque Housing Assistance R			Discard	ave Submit
Social Status	Social Status			×
2 Assistance Request	Marital Status *	Category *	Number Of Wives	
Details	Married	 ✓ Category 	 ✓ 3 	
3 Supporting Documents	Number of Children	Number of Dependants 🛔		
	8	11		
	Job Details			
	Monthly Income *	Salary Certificate		
	800000 A	ED Click to attach		
-				Next Step >

8. Enter all the required details and click on the I Agree Check box in the Assistance Request Details

1 Social Status	Social Status		+
Assistance Request Details	Assistance Request Details		×
3 Supporting Documents	Type of Assistance • Financial Assistance V	Purpose of Assistance * Construct New House	Emirate based on family book *
	Region • 10435 • I agree that I didn't have a previous	Housing Ownership • Housing Ownership ✓	se, finance assistance, add, maintenance)
	Previous Step Supporting Documents		Next Step > +
About this website In	formation and Contact Us	Quicklinks	

9.Click here to go to Next step to upload the Supporting Documents

Ĩ	Assistance Request Details	Assistance Request Details		×
3	Supporting Documents	Type of Assistance *	Purpose of Assistance *	Emirate based on family book *
		Financial Assistance V	Construct New House	Fujairah
		Region *	Choose property Location *	Housing Ownership *
		🗸 شارع حمد بن عبدالله	24.943495238003734,55.64 (©	With Rent \vee
		Lease/Rental Date *		
		15 Oct, 2024		
		Have You Ever Received Housing Assistant	ce From Any Government Agency? *	
		No	\vee	
		Do you have ready land for construction?	•	
		Yes	~	
		Previous Step		Next Step >

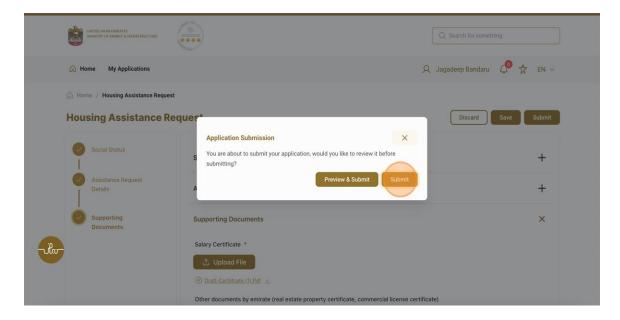
10.Click here to upload the file

	3 Supporting Documents	Supporting Docume	ents			×
			mirate (real estate property cer	tificate, commercial license certificat	e)	
		소 Upload File Personal photo 소 Upload File				
		Property Document ① Upload File く Previous Step				
rk						
	The Ministry	Using the website	Information and support	References	and the second s	

11.Click here to Submit the Housing Application

UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE	*	Q Search Vile Uploaded Succesfulliy
Home My Applications		🔉 Jagadeep Bandaru 🥠 🛣 EN 🗸
Home / Housing Assistance Reques Housing Assistance Re		Discard Save Submit
Social Status	Social Status	+
Assistance Request Details	Assistance Request Details	+
Supporting Documents	Supporting Documents	×
Ru-	Salary Certificate • ث Upload File © <u>Praft-Certificate (1).Pdf</u> خ	
	Other documents by emirate (real estate property certificate, commercial lic	cense certificate)

12.Click here to submit

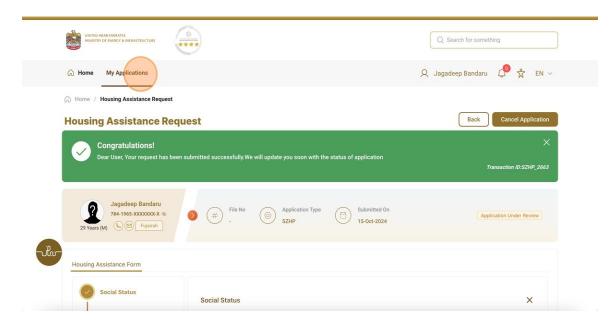


13.After submitting the housing application Customer pulse will be appear

UNITED ARAD EMIRATES MINISTRY OF EMIRACY & INFRASTRUCTURE				Q. Search for something
(分 Home My Applicatio	2			-0 × aru 🖉 🛱 EN ~
🛱 Home / Housing Assista				
Housing Assista	United Arab Emisores	Customer Pulse Surv	101/	T
Congratulatio		Overall, how satisfied are you about th		Transaction ID:SZHP, 2663
				Transaction ID-SECH _2005
29 Years (M)		Extremely Dissatisfied	Extremely Satisfied	Application Under Review
Housing Assistance Form				
Social Status	So	cial Status		×

Housing Application Submission

14.Click here to view the Housing application status



15.In My Applications user can view his application Status

My Applica	tions			Click to Refresh
Service by category	Sheikh Zayed Housing Program	me V Service Housing Assis	itance Request	
Total Records : 1				
H	ousing Application 🕝			Approved
	Application Number SZ250124490056	Requested By Jagadeep Bandaru	Requested Date 24-Jan-2025	Last Updated Date 24-Jan-2025

16. Fill the satisfaction survey about the eService, when the following pop-up shows up:

ab Emirates											
	Custon	ner Pu	lse Sur	vey –							
Based on your experience in getting the service. To what extent do you agree on the following statements?											
, ,	Extremely Disagree	Disagree	Somewhat Disagree		Somewhat Agree	Agree	Extremely Agree				
wailability & accuracy of iervice information		$\stackrel{\frown}{\simeq}$	$\stackrel{\frown}{\simeq}$	\overleftrightarrow	$\stackrel{\frown}{\simeq}$	$\stackrel{\frown}{\simeq}$	\overleftrightarrow				
ase of Service accessibility in he Smart Application	☆	☆	\overleftrightarrow	☆	☆	☆	\overleftrightarrow				
ase & Simplicity of Service application Steps		☆	\overleftrightarrow	☆	☆	\overleftrightarrow	\overleftrightarrow				
ase and Variety of payment ptions		☆	\overleftrightarrow	☆	$\hat{\Sigma}$	☆	\overleftrightarrow				
Possibility of Service Status Tracking	☆	\overleftrightarrow	\overleftrightarrow	\overleftrightarrow	$\stackrel{\frown}{\simeq}$	\overleftrightarrow	☆				
ervice Completion time was easonable & within my expectations		☆	$\stackrel{\frown}{\simeq}$	$\stackrel{\frown}{\simeq}$	☆	\overleftrightarrow	\overleftrightarrow				
mart Application efficiency no delays or errors in app)	☆	☆	\overleftrightarrow	$\hat{\boldsymbol{\Sigma}}$	$\stackrel{\frown}{\simeq}$	☆	☆				
vailability of Online Support		$\stackrel{\frown}{\simeq}$	$\stackrel{\frown}{\simeq}$	$\stackrel{\frown}{\simeq}$	☆	$\stackrel{\frown}{\simeq}$	☆				

